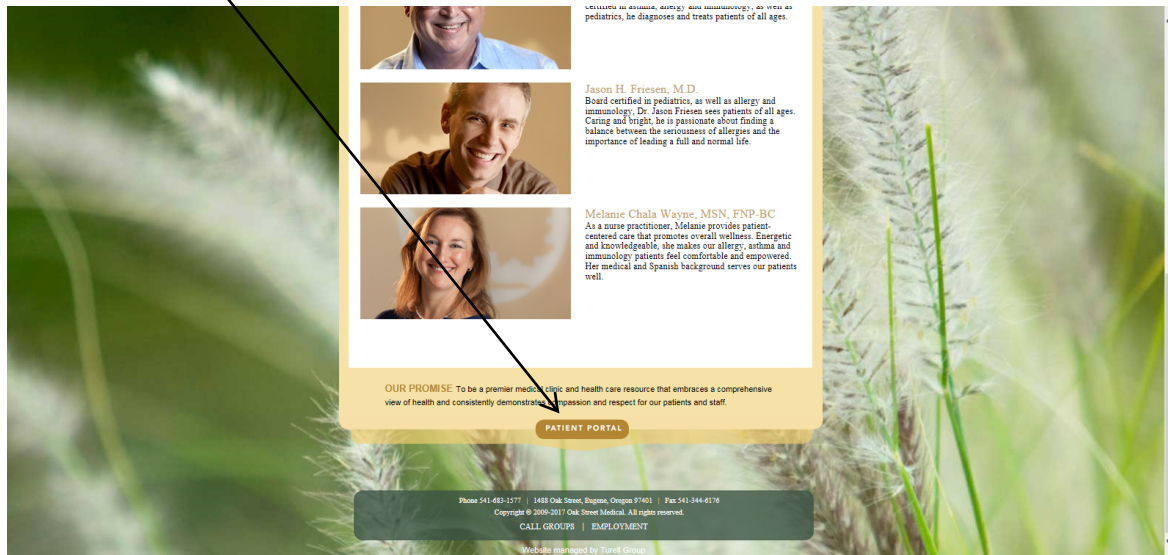


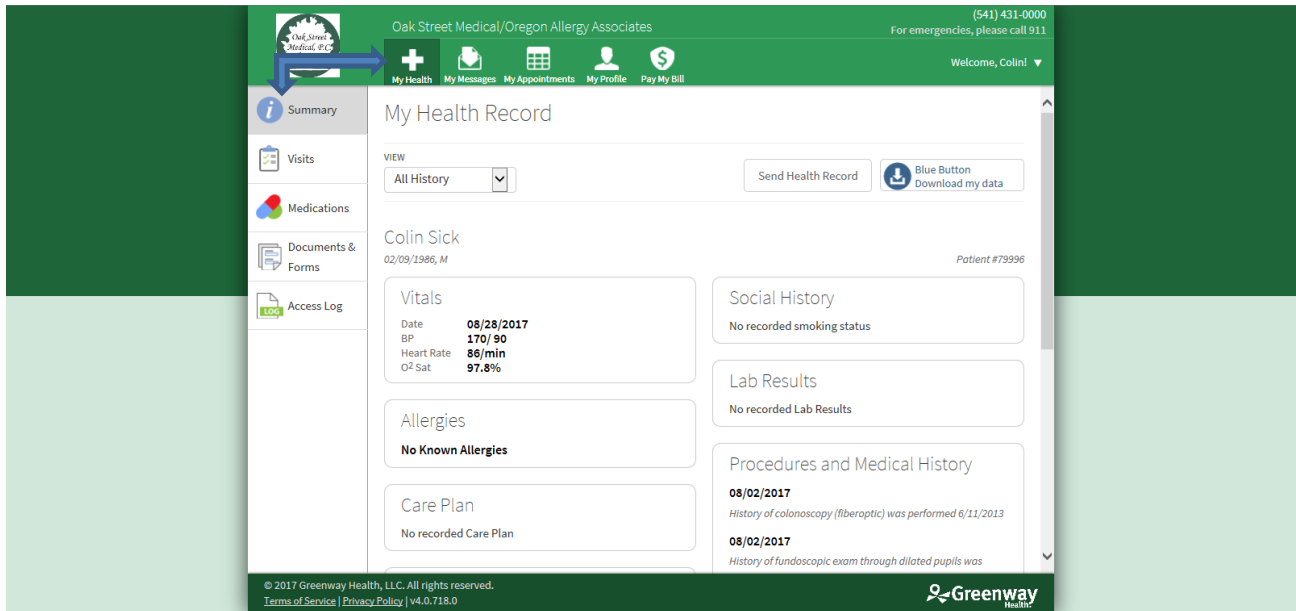
To access the patient portal: Go to our website oregonallergyassociates.com and click the “Patient Portal” link.



Enter user name and password. Click Log in.

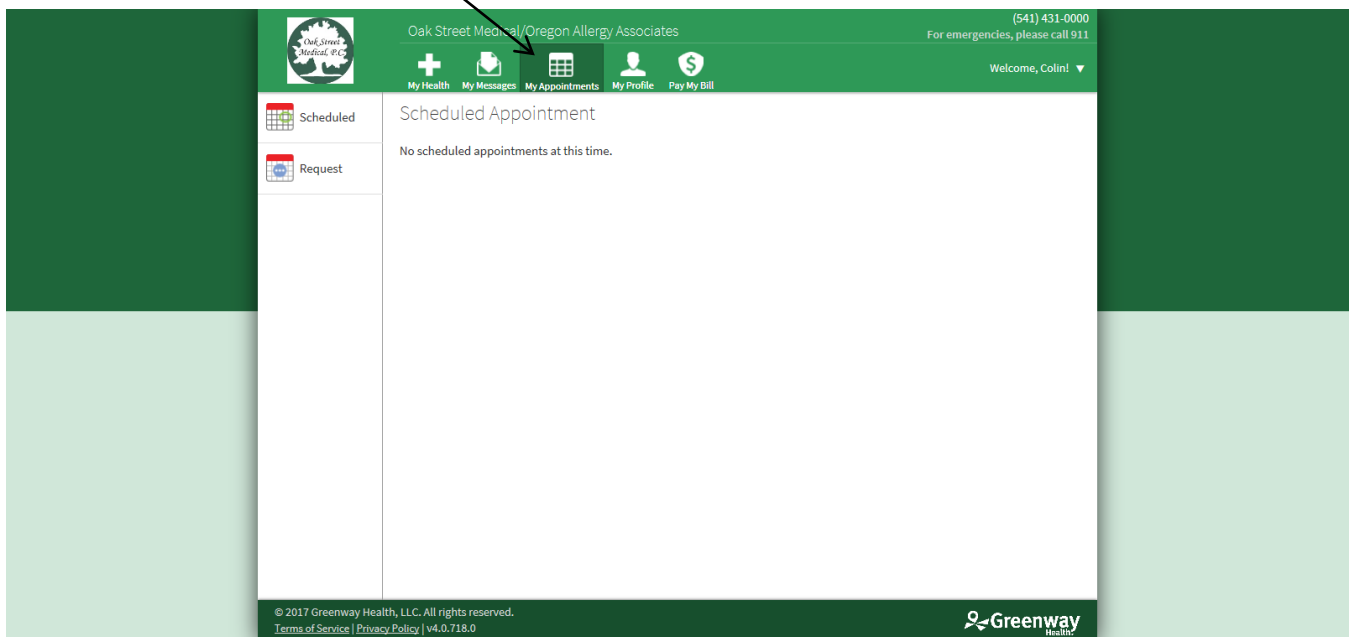


Along the top and left side of the screen are various options.

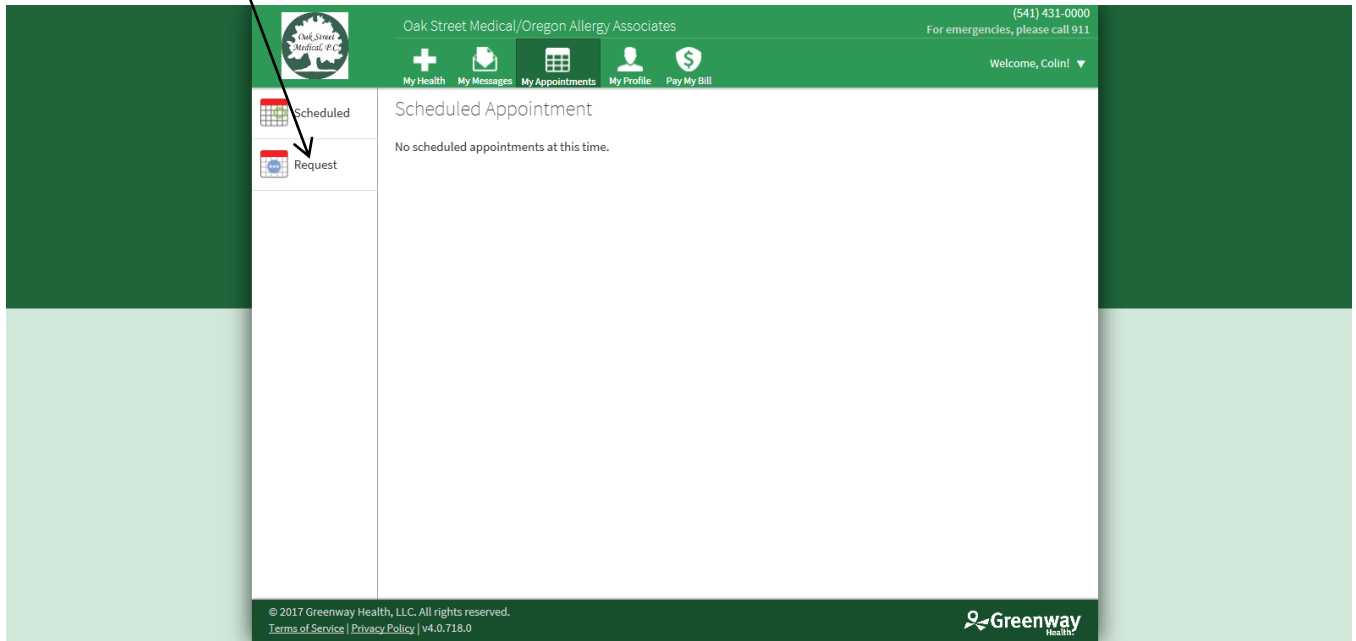


TO MAKE AN APPOINTMENT

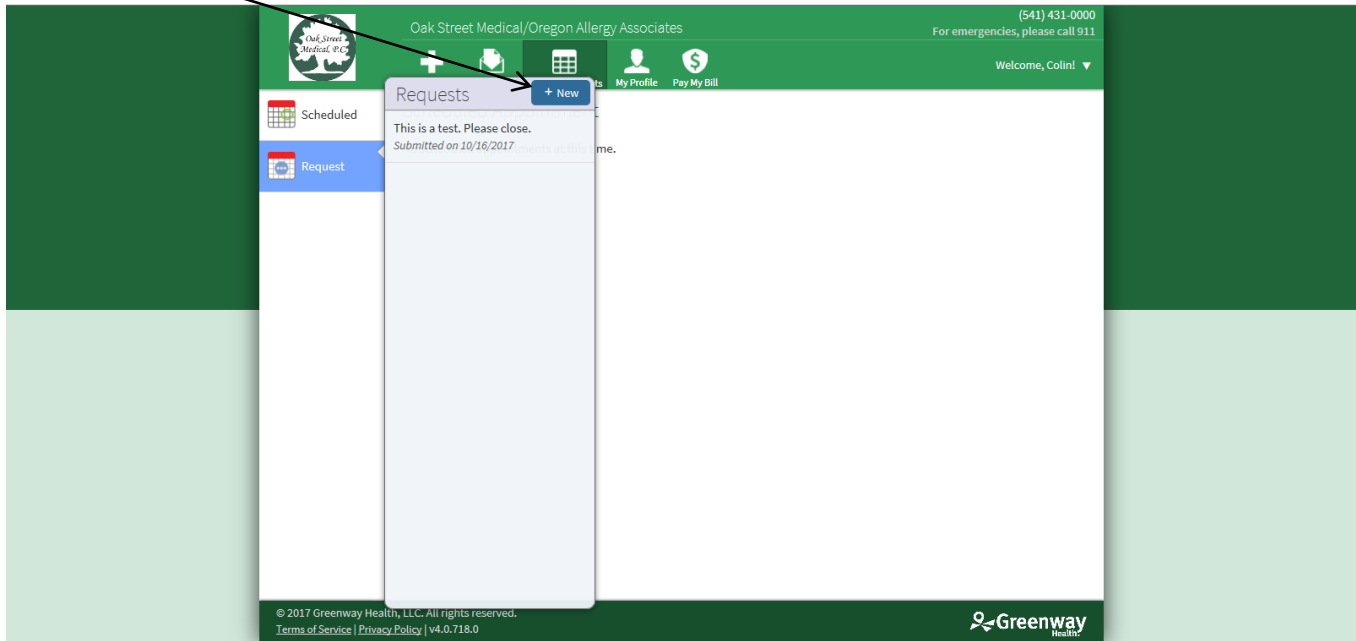
Click the "My Appointments" link.



Click "Request":



Click New:



Fill in the form:

- Location (Oak Street Medical-ImmunoTherapy)
- Physician
- Time frame
- Preferred day of the week
- Time of day
- Scheduling importance (Is it more important to have an appointment with first available physician, to have a certain day or time, etc.)
- Give a brief description of the reason for the visit

Oak Street Medical/Oregon Allergy Associates (541) 431-0000
For emergencies, please call 911

Welcome, Colin!

Scheduled Request

Request Appointment

Patient: Colin Sick

Location: Oak Street Medical-ImmunoTherapy

Physician (required): Friesen, Jason

How soon?: First Available

Preferred Day(s):
 Monday Tuesday Wednesday Thursday Friday

Time:
 No preference Morning Afternoon

What is most important to you?: Physician

Reason for visit (required):
Asthma recheck

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Click "Submit" located in the bottom right of the screen.

Asthma recheck

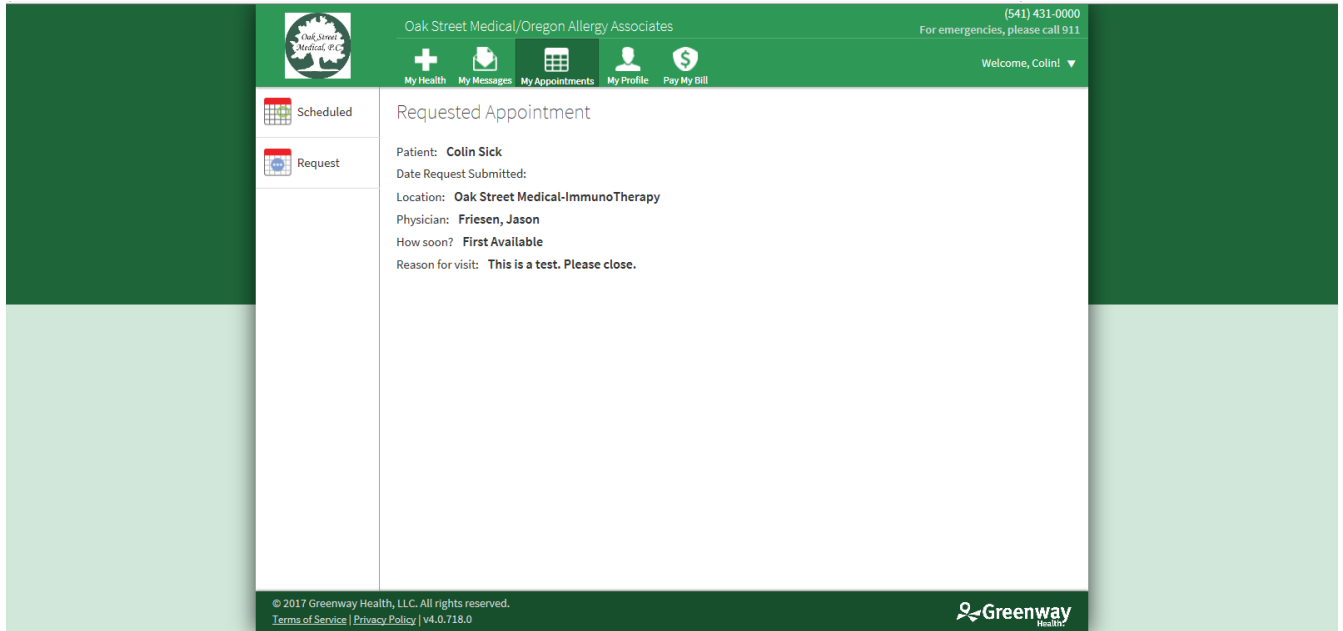
IMPORTANT: Appointment requests should be limited to non-emergency communications. In case of emergency, call 911 or go to the nearest emergency room.

Submit

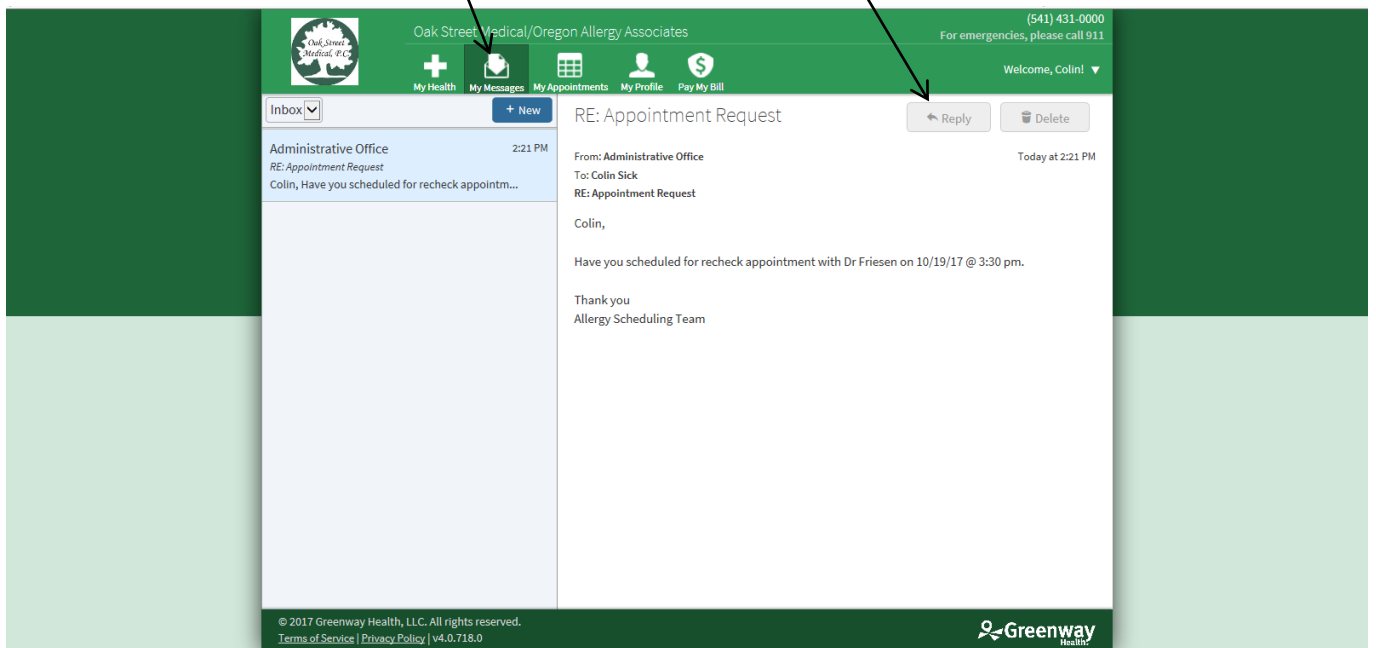
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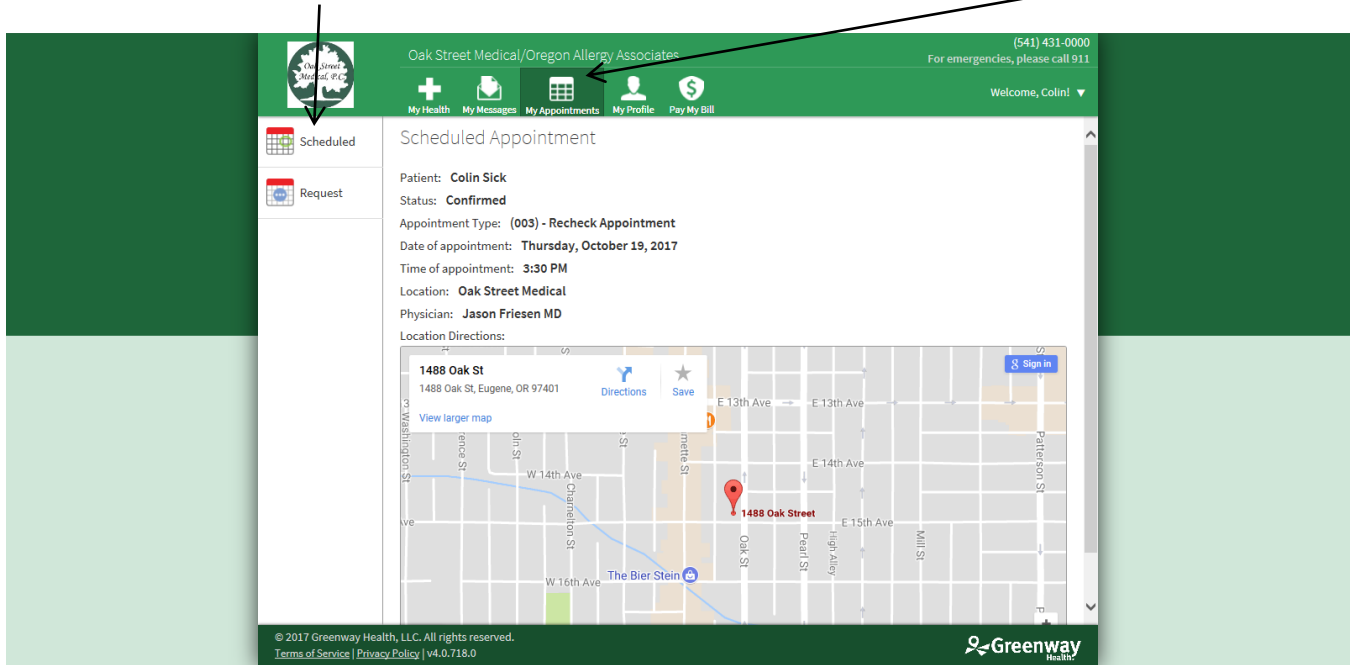
The following screen will pop up showing that the appointment has been requested.



You can see the response in "My Messages". If you wish to respond to the message to change time or date hit reply.

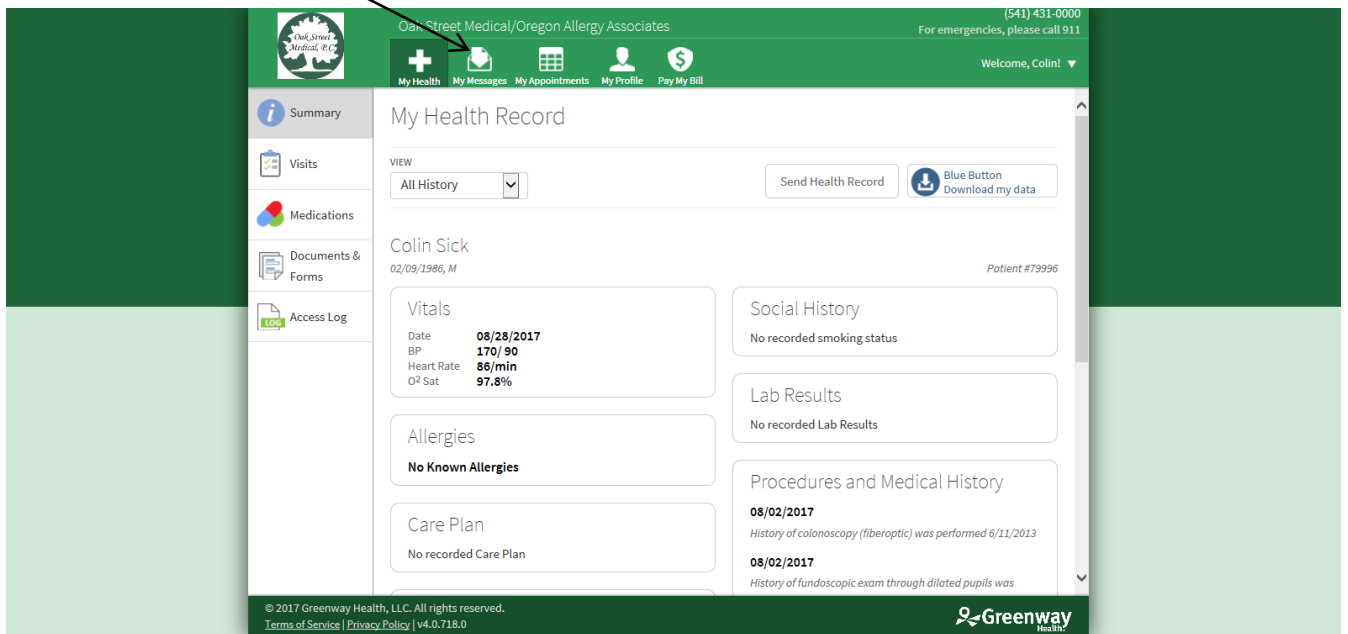


You can also see any upcoming appointment by clicking on the “Scheduled” link or “My Appointments”.

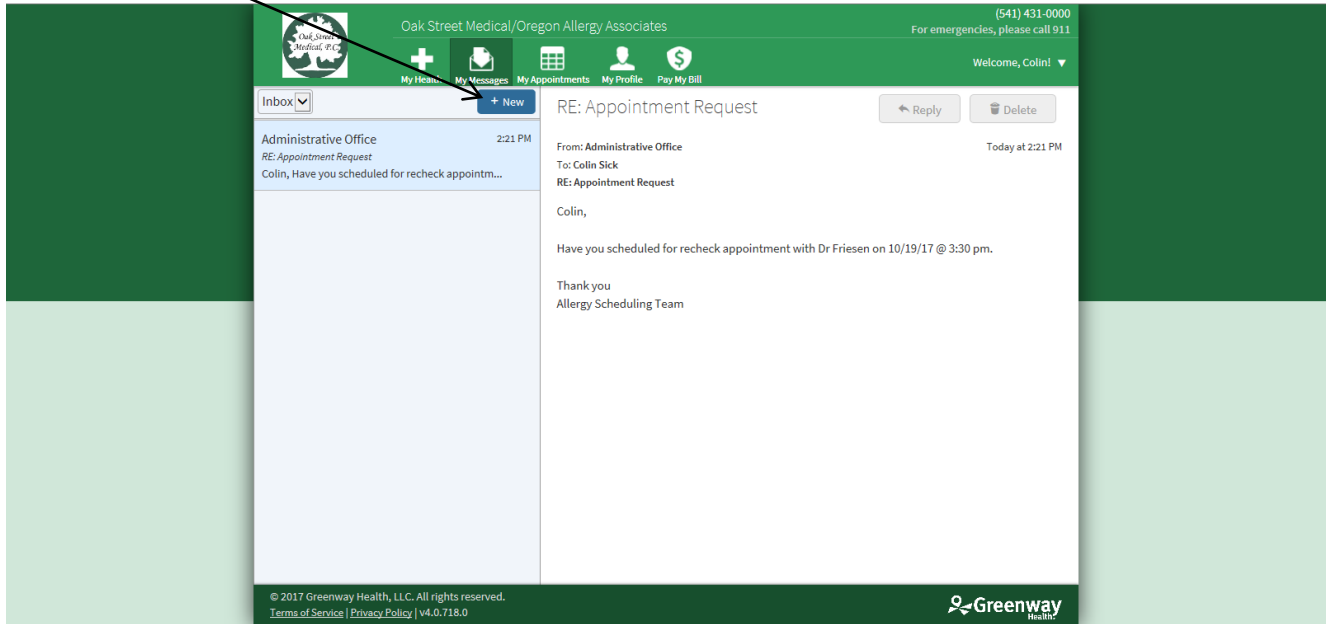


TO REQUEST A LAB, CONTACT THE MEDICAL STAFF/PHYSICIAN, REQUEST A REFILL

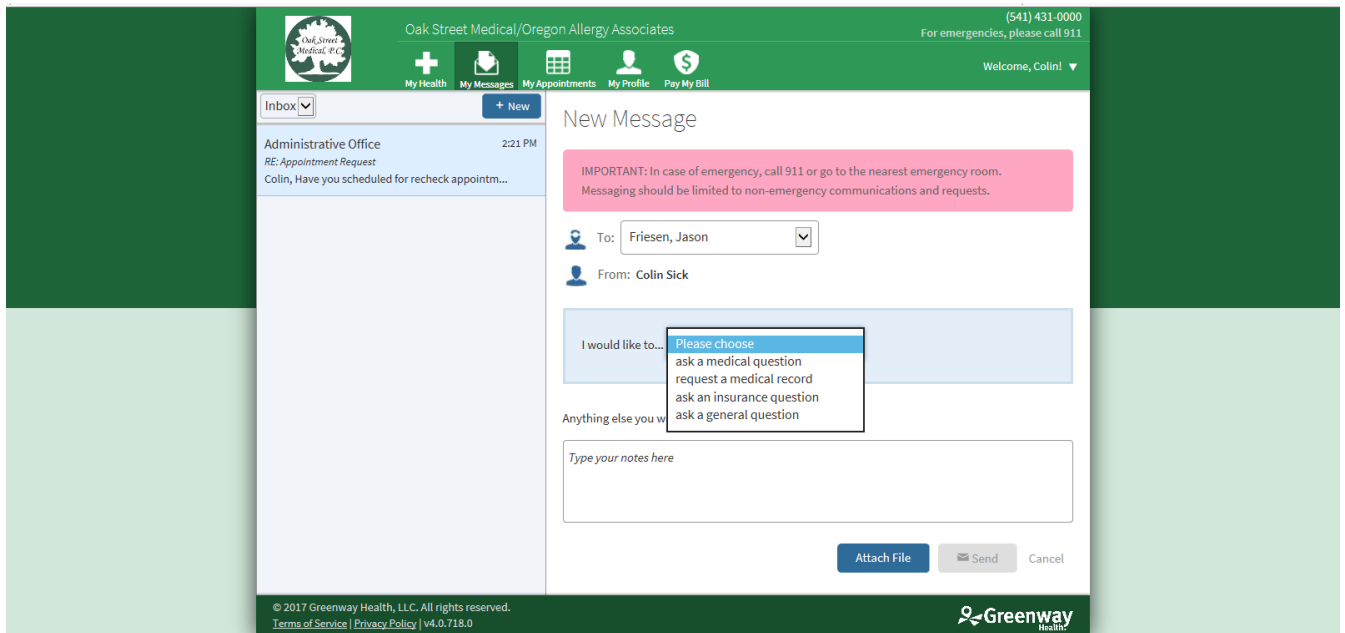
Click on “My Messages”:



Click New:



To request labs, a prescription refill or if you wish to contact your physician/care team choose “Ask a medical question”:



Fill out the necessary information and click “Send”:

Oak Street Medical/Oregon Allergy Associates (541) 431-0000
For emergencies, please call 911
Welcome, Colin!

Inbox + New

Administrative Office 2:21 PM
RE: Appointment Request
Colin, Have you scheduled for recheck appointm...

IMPORTANT: In case of emergency, call 911 or go to the nearest emergency room. Messaging should be limited to non-emergency communications and requests.

To: Friesen, Jason
From: Colin Sick

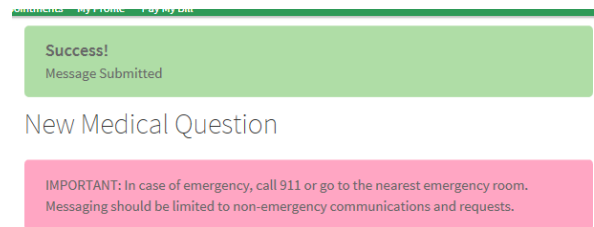
Please give us a little more information below before sending

What is the symptom/condition?
Allergy symptoms [Change question type](#)

Anything else you would like us to know?
My allergy symptoms seem worse even with the medication. Anything else I can try?

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You will see that the message has been sent successfully.



An email will be sent to you once a response has been sent. Log back into portal and click “My Messages”. You can respond by clicking reply if more information is needed.

